

Fair Work – who is who?

Information to help NSW employers and employees moving into the national industrial relations system.

Who is Fair Work Australia?

Fair Work Australia is the national workplace relations tribunal. It is an independent body with power to carry out a range of functions relating to workplace disputes and industrial action, minimum wages and employment conditions safety net, enterprise bargaining and more.

To contact Fair Work Australia go to www.fwa.gov.au or call 1300 799 675

Who is the Fair Work Ombudsman?

The Fair Work Ombudsman is an independent statutory office created by the Fair Work Act 2009. They replace and continue the work of the Workplace Ombudsman and Workplace Authority - general advisory function. The work of the Fair Work Ombudsman is guided by two pieces of legislation:

The Fair Work Act 2009 and the Independent Contractors Act 2006.

The Fair Work Ombudsman provides advice on national workplace laws and education to employees, employers and organisations.

Fair Work Inspectors can help employers, employees and organisations comply with the new national workplace relations laws and, where necessary, take steps to enforce the laws through the court system. They investigate complaints or suspected breaches of workplace laws and agreements.

To contact the Fair Work Ombudsman go to www.fwo.gov.au or call 13 13 94.

What is Fair Work Online?

The Fair Work Ombudsman also operates Fair Work Online, a website which containing information and advice on wages and conditions of employment under the national system.

To access Fair Work Online go to www.fairwork.gov.au

Who can help independent contractors?

Information to assist independent contractors with the new national workplace relations system is available at www.fairwork.gov.au or by calling the Independent Contractors Hotline on 1300 667 850.

What is the role of the Industrial Court of New South Wales?

This court may hear industrial relations matters affecting both national system and NSW system employers and employees. It is as an eligible court under the Fair Work Regulations 2009. You can apply to the court directly regarding an underpayment of wages.

You can telephone the Court on (02) 9258 0866 or, alternatively, visit their [website](#)

If you prefer to lodge a complaint for investigation, contact Fair Work Australia or NSW Industrial Relations.

What is the role of the Federal Court?

The Federal Court prosecutes industrial complaints for national system employees and enforces Fair Work Australia orders.

You can contact the Federal Court on (02) 9230 8567 or, alternatively, visit their [website](#).