

Telecommunications Survey



NSW Farmers' Association

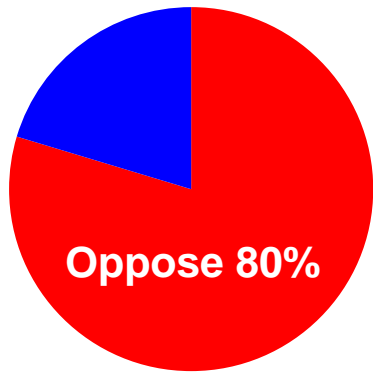
Press Conference Telecommunications Survey NSW Parliament House

13 July 2005
10.30am

T3 = Disconnected, Deserted, Disrespected

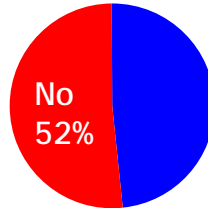
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Farmers
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NSW Statewide



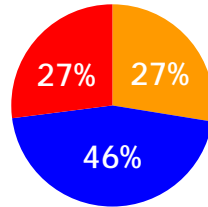
Telstra sale

Is the telco industry meeting your needs?



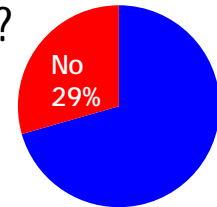
Technician visits to fix faults

- 1
- 2-5
- > 5

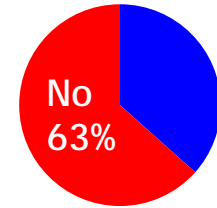


Is your landline reliable?

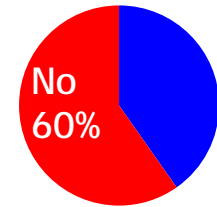
- Poor voice quality
- Noise on line
- Frequent line drop outs
- Line drop outs when it rains



Is your mobile phone reliable?



Are you satisfied with your internet speed?

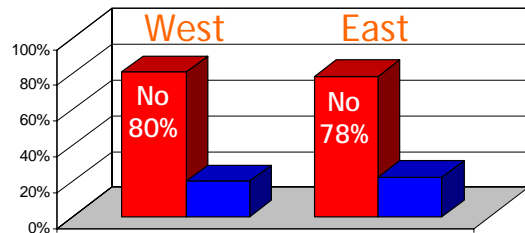


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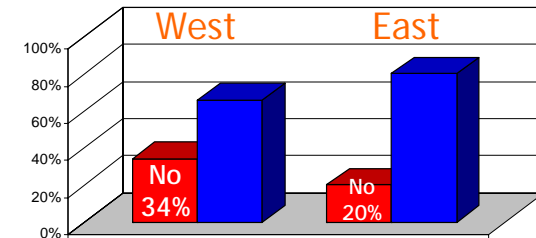
Great Divide



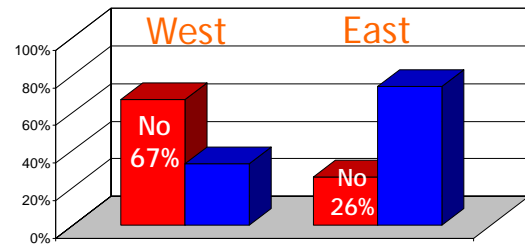
Telstra sale



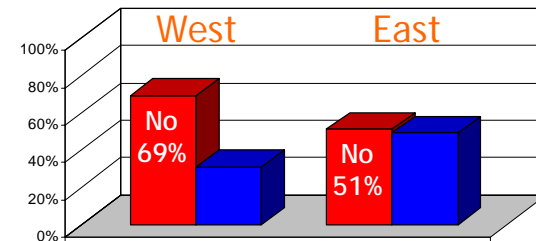
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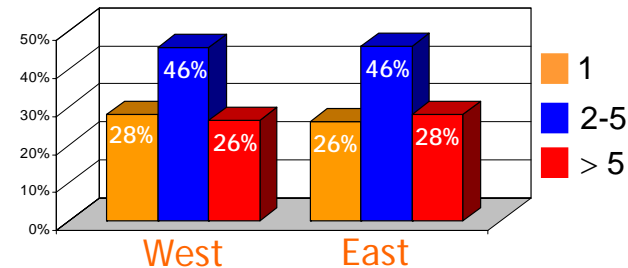
Is the telco industry meeting your needs?



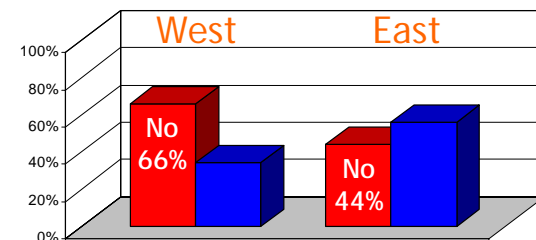
Is your mobile phone reliable?



Technician visits to fix faults



Are you satisfied with your internet speed?

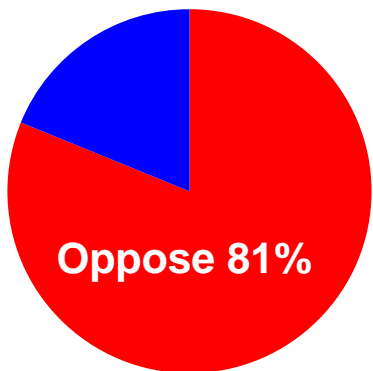


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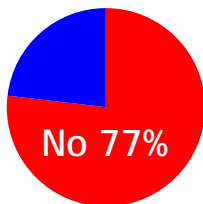
Gwydir

John Anderson (NP)
Swing to lose: 18.4%



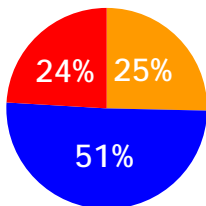
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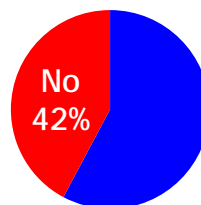
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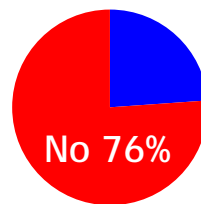


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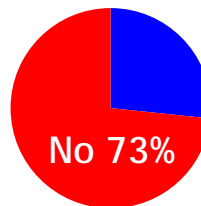
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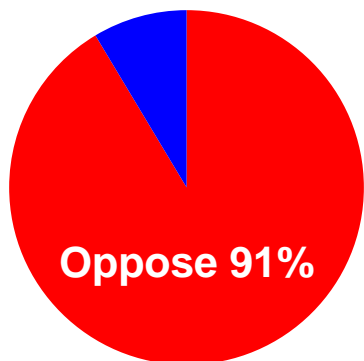
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Cowper

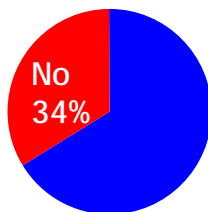
Luke Hartsuyker (NP)

Swing to lose: 6.5%



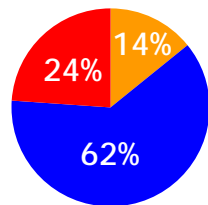
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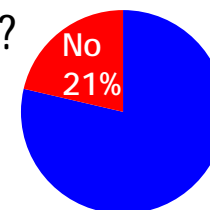
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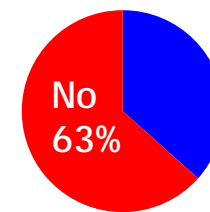


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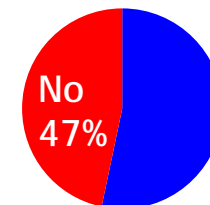
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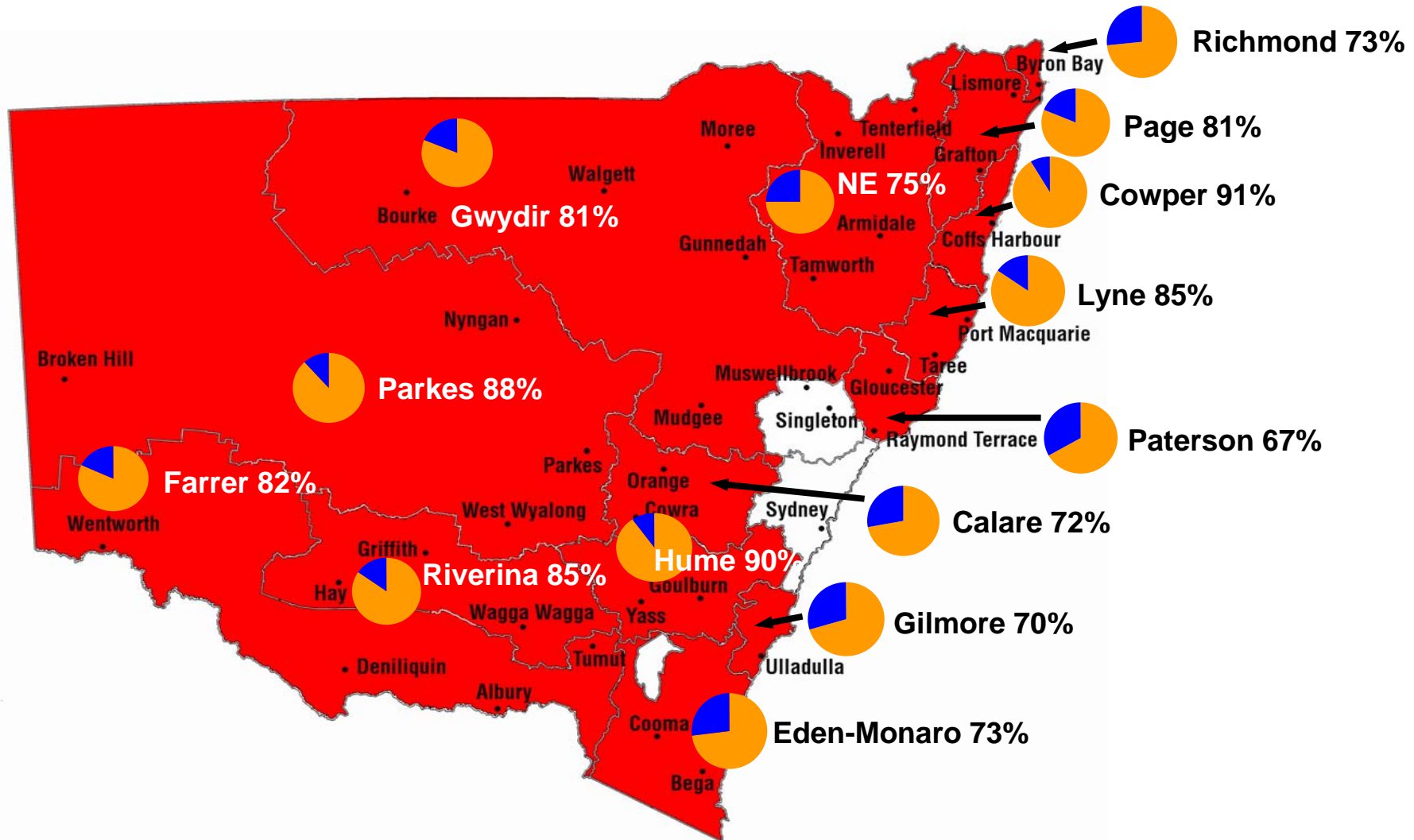


T3 = Disconnected, Deserted, Disrespected

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NSW Sees Red Over T3 Sale



Case Study 1

Alan Brown (Wagga Wagga - Riverina)
Group Captain Rural Fire Service



Alan Brown's neighbour and fellow Volunteer Fire Fighter, Doug Clarke

- Unreliable landline and mobile services
- Regular landline drop outs
- Patchy mobile coverage
- Highly variable internet download speed
- Bandaid solutions to long-term problems

T3 = Disconnected, Deserted, Disrespected

Case Study 2

Rae family (Narromine, Parkes electorate)



1. Landline unreliable for at least 6 years
 - Landline now drops out every time it rains
2. No mobile phone coverage on the farm
3. Terrible internet connection
 - 2 hours to send 1 email
 - Can't monitor prices on grain and cotton markets
 - Children can't use internet for school work

T3 = Disconnected, Deserted, Disrespected

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Federal Electorate Results

T3 = Disconnected, Deserted, Disrespected

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Lyne

Mark Vaile (NP)
Deputy Prime Minister
Nationals Leader

Swing to lose: 13%

In relation to the further sale of Telstra:

"I'm not going to try and set a timeframe to work to."

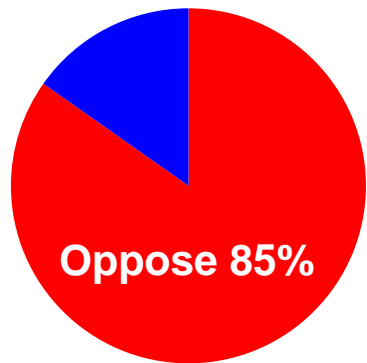
"We need to know that there's a reasonable expectation of reasonable access, if you like, to new technology in the future."

ABC Radio, 24 June 2005

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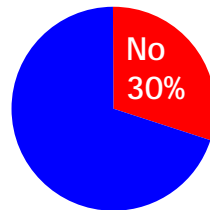
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Lyne



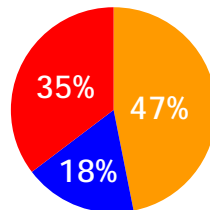
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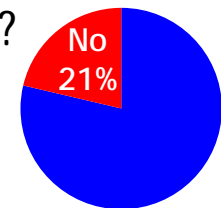
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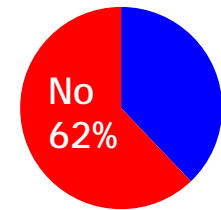


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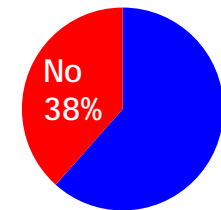
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Gwydir

John Anderson (NP)
Swing to lose: 18.4%

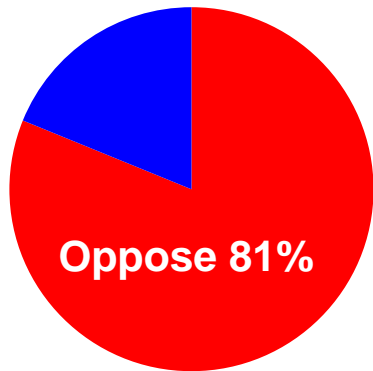
"I have said several times over the past months that the real telecommunications debate should be about securing the services that regional Australia needs, not about selling a phone company."

NSW National's Conference Speech Gunnedah, 17 June 2005

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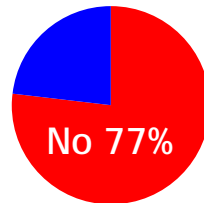
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Gwydir



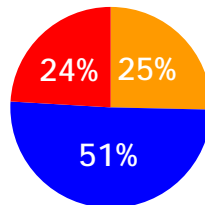
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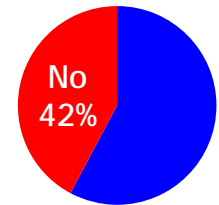
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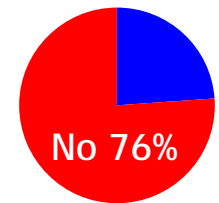


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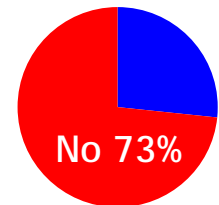
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Parkes

John Cobb (NP)
Minister for Citizenship &
Multicultural Affairs
Swing to lose: 14.4%

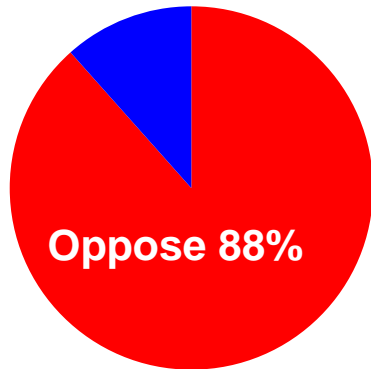
“My support for the sale is dependent, as is the support of my colleagues and the government, on quite a few things, one of which is the implementation of all 39 recommendations of the Estens report. Until those things have been carried forward, until broadband has been fully laid out and until the service guarantees are utilised, we are not going to sell Telstra.”

Hansard, House of Representatives 8 October 2003

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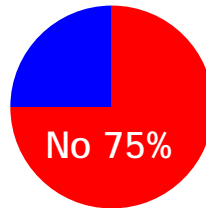
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Parkes



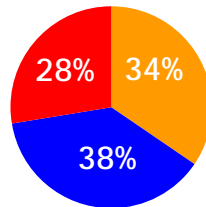
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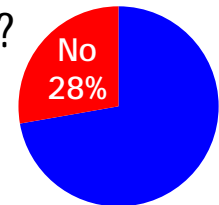
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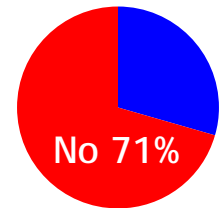


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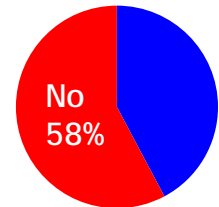
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Cowper

Luke Hartsuyker (NP)

Swing to lose: 6.5%

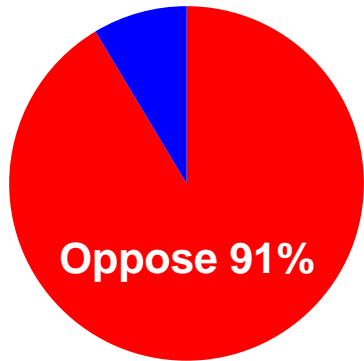
"If you ask people in my electorate, they will tell you that the worst level of services was in fact provided when Telstra was in full government ownership."

Hansard, House of Representatives 20 August 2003

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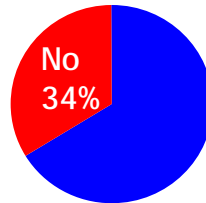
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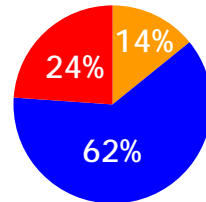


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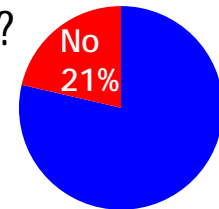


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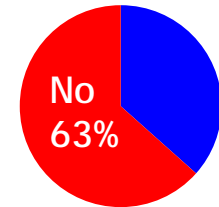


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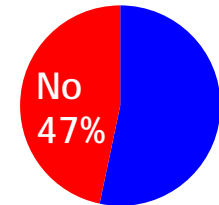
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Page

Ian Causley (NP)

Swing to lose: 4.2%

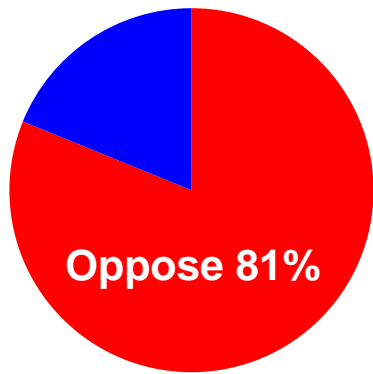
“The board runs Telstra. If there are unprofitable areas, of course Telstra cannot provide the services and neither can Optus, AAPT or anyone else. If there is an identified problem in a particular area in Australia, the only way that can be reversed in the future is for the government of the day to guarantee to the people that they will give them equal service anywhere in this great country.”

Hansard, House of Representatives 10 March 2004

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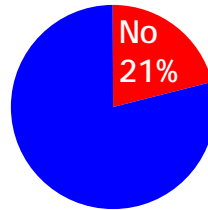
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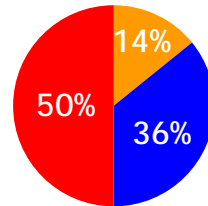
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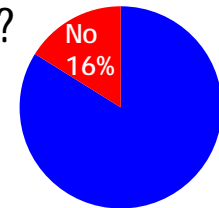
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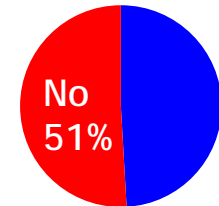


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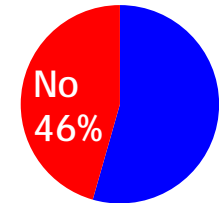
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Riverina

Kay Hull (NP)

Swing to lose: 20.6%

"It is well known throughout this House that I oppose privatisation and deregulation."

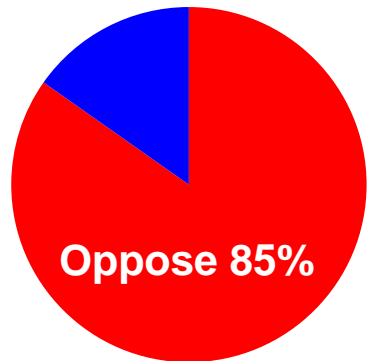
"I propose an amendment...that would see the Bill [Telstra Bill 2003] not acted upon until the people of Australia have had their say in a referendum run in conjunction with the next federal election."

Hansard, House of Representatives 21 August 2003

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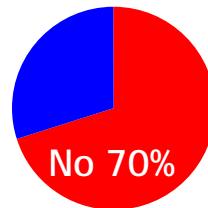
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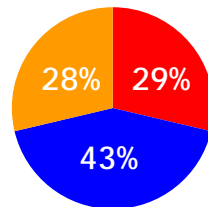


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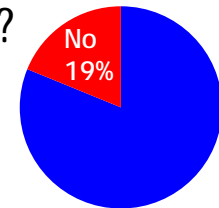


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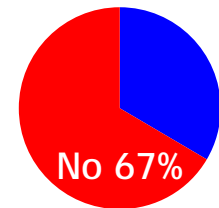


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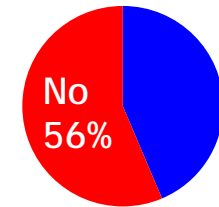
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Hume

Alby Schultz (LP)

Swing to lose: 14.1%

"I decided to abstain on the vote from Telstra today because nothing's changed since I abstained when the first vote was taken last year.

I've had a constant stream of complaints from my constituents about problems related to Telstra."

ABC Online 11 March 2004

21 August 2003: The Telstra (Transition to Full Private Ownership) Bill 2003 passes the lower house.

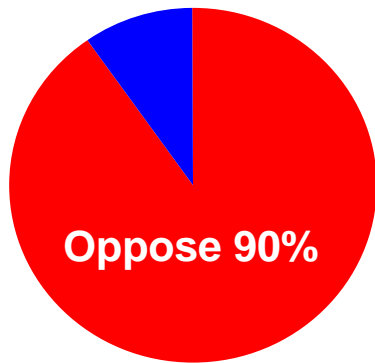
Coalition backbenchers Alby Schultz and Kay Hull both abstained from this vote on 21 August 2003.

Parliamentary Library, Telstra Sale: Background and Chronology

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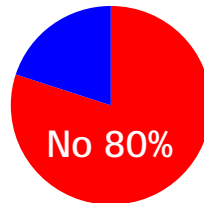
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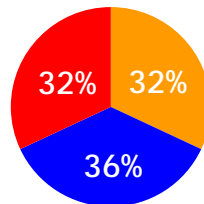
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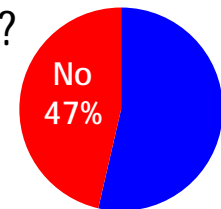
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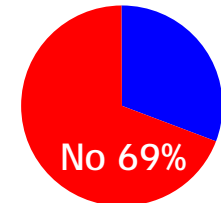


Is your landline reliable?

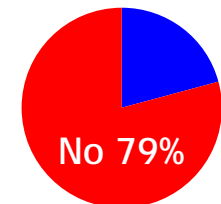
- Poor voice quality
- Noise on line
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Is your mobile phone reliable?



Are you satisfied with your internet speed?



T3 = Disconnected, Deserted, Disrespected

Telecommunications Survey



Farrer

Sussan Ley (LP)
Parliamentary Secretary,
Children and Youth Affairs

Swing to lose: 19.8%

The 'Sale of Telstra' Bill has now passed through the House of Representatives, not without controversy. May I say that, having closely examined the issue, I was comfortable with the legislation. We must bear two things in mind:

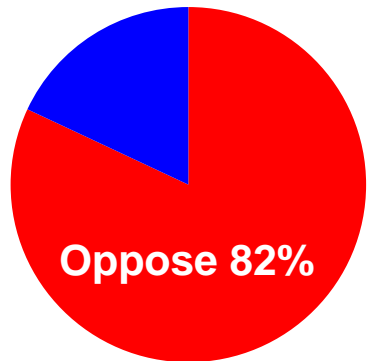
- The Customer Service Guarantee, under which Telstra now operates, be legislated. A privatized Telstra will have no choice but to maintain services in regional Australia.*
- Telstra struggles to operate efficiently and effectively with its present structure - half government owned. When we allow it to become fully competitive in a global marketplace, as a medium sized telecommunications company, the outcome for all subscribers will be better.*

'The Farrer Flyer' Issue 6. September 2003

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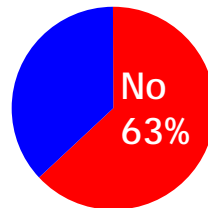
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Farrer



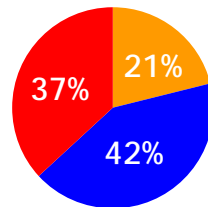
Telstra sale

Is the telco industry meeting your needs?



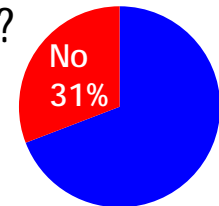
Technician visits to fix faults

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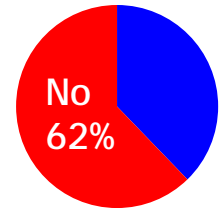


Is your landline reliable?

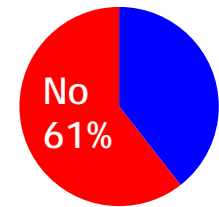
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Telecommunications Survey



Eden-Monaro

Gary Nairn (LP)
Parliamentary Secretary to the
Prime Minister

Swing to lose: 2.1%

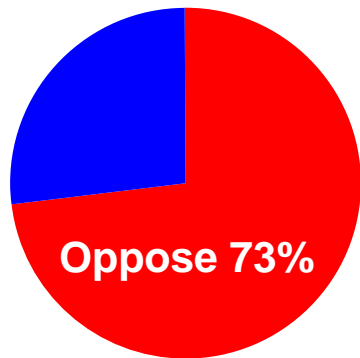
“Just like the airline industry, safeguards must be put in place for the telecommunications industry, and that is where a federal member representing a rural and regional electorate must put his or her energy: in ensuring the safeguards are in place. It is called future proofing.”

Hansard, House of Representatives 19 August 2003

T3 = Disconnected, Deserted, Disrespected

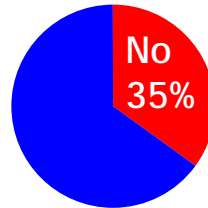
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Eden-Monaro



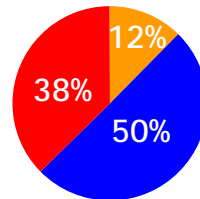
Telstra sale

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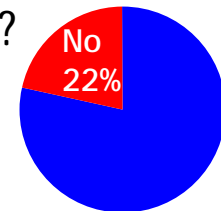
Technician visits to fix faults

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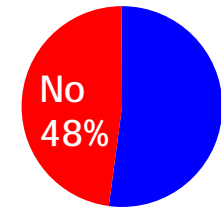


Is your landline reliable?

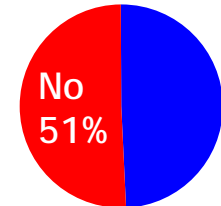
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Telecommunications Survey



Gilmore

Joanna Gash (LP)
Government Whip

Swing to lose: 10%

“After the sale of the remaining two-thirds of Telstra, Australians in remote and regional areas will continue to receive special assistance with their phone services which recognises the special problems they face, caused by the vast distances between communities in many parts of Australia.”

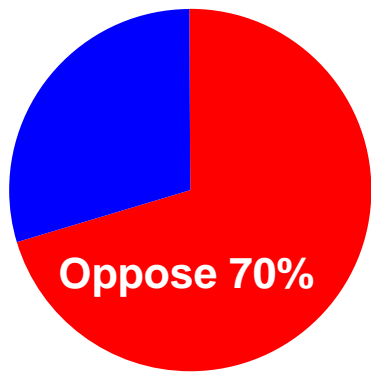
Increased competition will result in lower prices, and the sale of the remaining two-thirds of Telstra is a win for all Australians.”

Hansard, House of Representatives 7 April 1998

T3 = Disconnected, Deserted, Disrespected

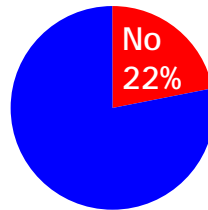
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Gilmore



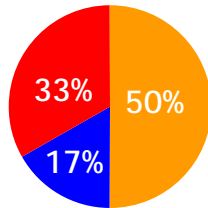
Telstra sale

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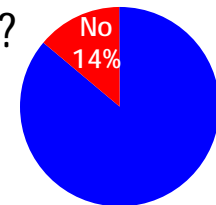
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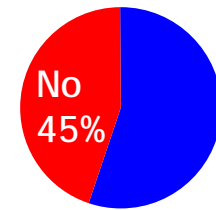


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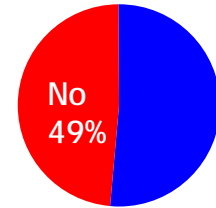
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Telecommunications Survey



Paterson

Bob Baldwin (LP)

Swing to lose: 7%

"As I have said time and time again on behalf of my electorate of Paterson, good telecommunications services attract businesses and, in turn, help to create jobs. Regional areas cannot afford to be isolated islands, oblivious to technological developments happening in other areas of the world.

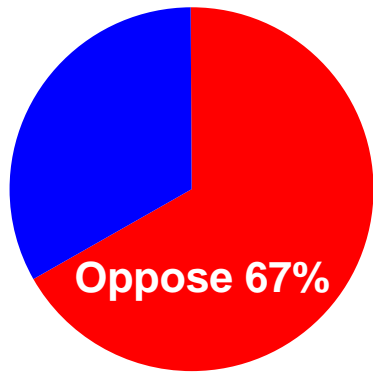
The spread of information technology to regional areas can assist the economic and social development of communities, and it will slowly infiltrate a range of industries."

Hansard, House of Representatives 13 November 2002

T3 = Disconnected, Deserted, Disrespected

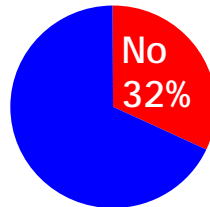
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Paterson



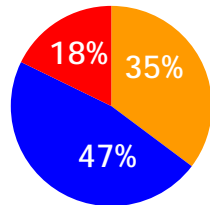
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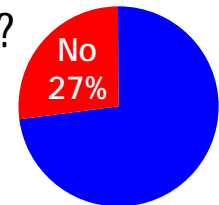
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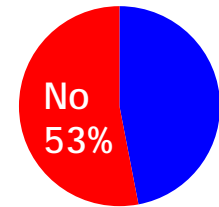


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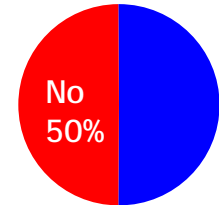
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Telecommunications Survey



New England

Tony Windsor (IND)
Swing to lose: 29%

"The one thing that country people do not want in particular - and I do not believe that city people do either - is to have Telstra sold. They want the community to maintain some political leverage through their political representatives to get some degree of equity in access to services."

Hansard, House of Representatives 10 March 2004

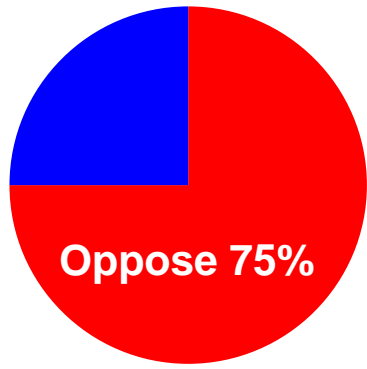
"Equity of access to telecommunications infrastructure negates distance as a disadvantage of being a country Australian."

Press Release, Tony Windsor 17 March 2005

T3 = Disconnected, Deserted, Disrespected

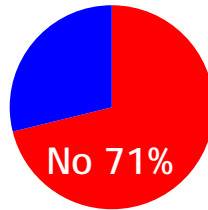
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New England



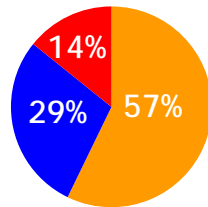
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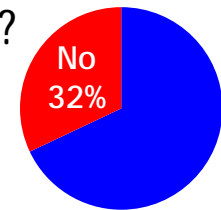
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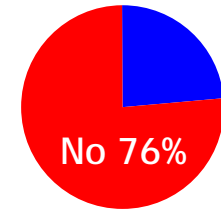


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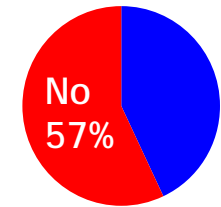
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Telecommunications Survey



Calare

Peter Andren (IND)

Swing to lose: 28.8%

"The only guarantee for country Australians of fair and affordable access to current and future telecommunications is continued public ownership of the remaining almost 51 per cent of Telstra."

Hansard, House of Representatives 17 March 2005

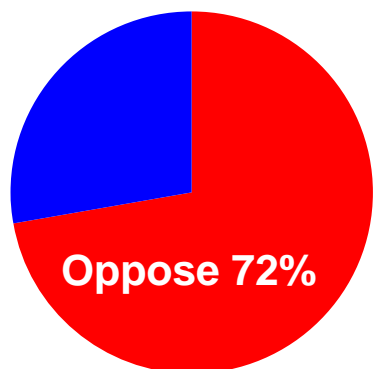
"Privatisation is quite simply rejected by rural Australians. The only future-proofing they want is proof their telco stays in their control, responsible to them through their parliamentary representatives. They know anything else will leave them disconnected..."

Hansard, House of Representatives 14 August 2003

T3 = Disconnected, Deserted, Disrespected

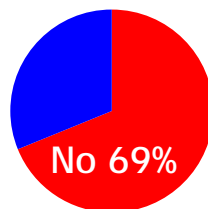
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Calare



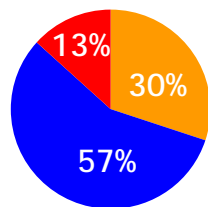
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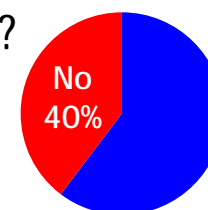
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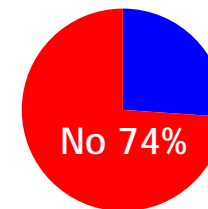


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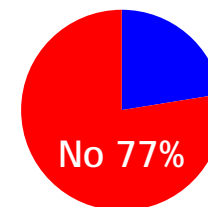
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Telecommunications Survey



Richmond

Justine Elliot (ALP)
Swing to lose: 0.19%

"I strongly object to the sell-off of Telstra and the subsequent effects that complete privatisation will have upon consumers. My primary concerns are times local calls and the ability to provide adequate service levels to regional Australia.

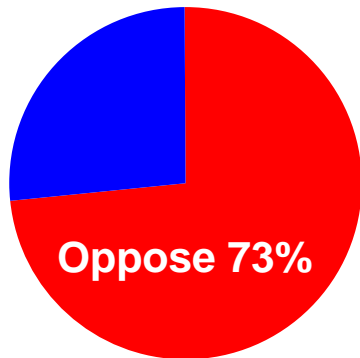
The Federal Government should ensure accountability and not sell it's 51% holding in Telstra to safeguard the interests of ordinary Australians.."

Submission 2002

T3 = Disconnected, Deserted, Disrespected

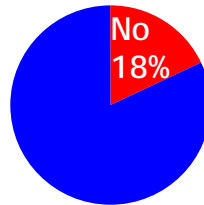
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Richmond



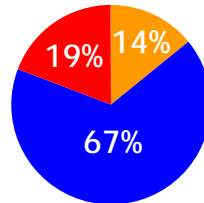
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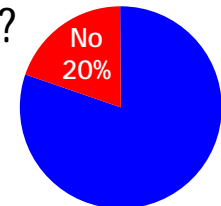
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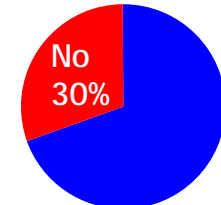


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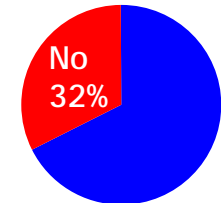
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Telecommunications Survey



- Survey restricted to members of the Association
- Responses either lodged electronically via website, or manually via fax/post
- More than 1,100 responses received out of 4,850 sample group
 - 23% response rate

T3 = Disconnected, Deserted, Disrespected